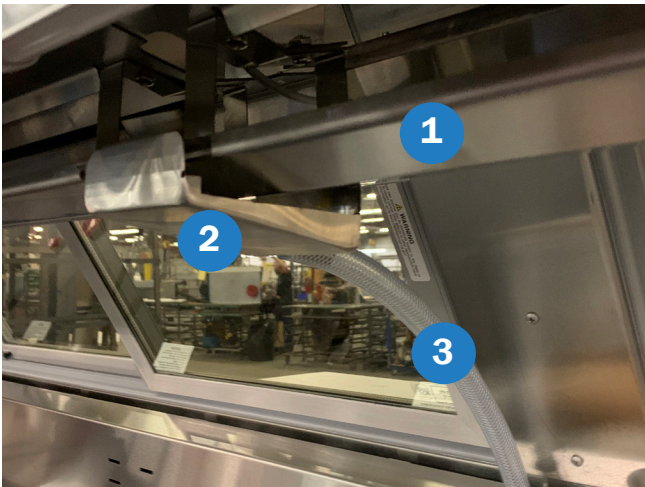


Technical Support:  
833-280-5714

## Drip Rail Tech Tip

Under the gravity coil in the refrigerated display case is a drip rail. The drip rail is designed to catch water droplets from the gravity coil. During defrost, there will be a greater amount of water generated from the coil thawing and it is important to ensure the drip rail and the catch pan are installed correctly so the water droplets run downhill into the catch pan and down the drain hose. If the drip rail is installed improperly, it may alter the pitch for the water to properly drain. This could cause water to build up and freeze in the drip rail resulting in condensation forming on the drip rail or the catch pan and potentially drip onto product.



- 1 Drip rail:** Catches the water droplets generated from the case coil.
- 2 Catch Pan:** Connects to the outside of the drip rail and collects water from the drip rail.
- 3 Drain hose:** The drain hose is connected into the catch pan. Water drains down into the hose and into the case tank.

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## What if the catch pan or drip rail is bumped loose?

If the catch pan or drip rail is bumped loose or you remove them to ensure the drain hose is not obstructed, simply reinstall. It is important to make sure each part is assembled and clipped on properly per the steps provided.

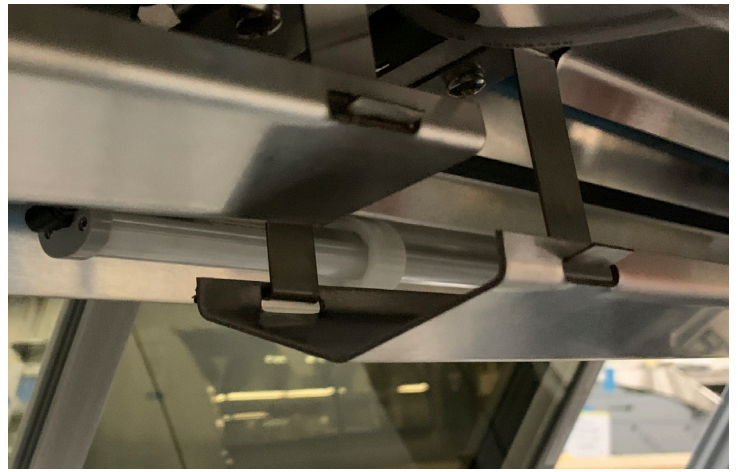


- 1 Don't panic! When cleaning or merchandising the case, it is possible that either the catch pan, drip rail or both can be knocked loose. It is very easy to reinstall each item and you can be back on track within a matter of minutes. The most important thing to remember is ensuring each part is attached correctly into the provided clips.**





- 2** Locate the drip rail clips which are attached to the inside top of the display case and right in front of the light bulb. There should be two sets of brackets with one set on each end of the drip rail.



- 3** Insert the front and back clips into the slots located on each end of the drip rail. Ensure the clips are completely inserted.



The front clip did not get inserted in the slot on the drip rail, this could cause the water to not drain properly from the drip rail.



- 4** Attached the catch pan by clipping it over the front and back of the end of the drip rail. The end with the hose should be at the back of the case.



The front and back of the clip must be slid on over the drip rail. The V shape on the front of the catch pan did not get attached. Water will not drain properly.



- 5** Once all the parts are attached properly, your case should be functioning properly. For further assistance contact: 833-280-5714.